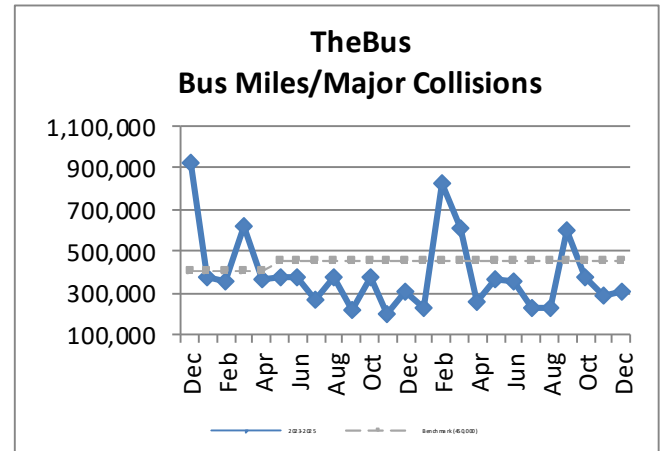
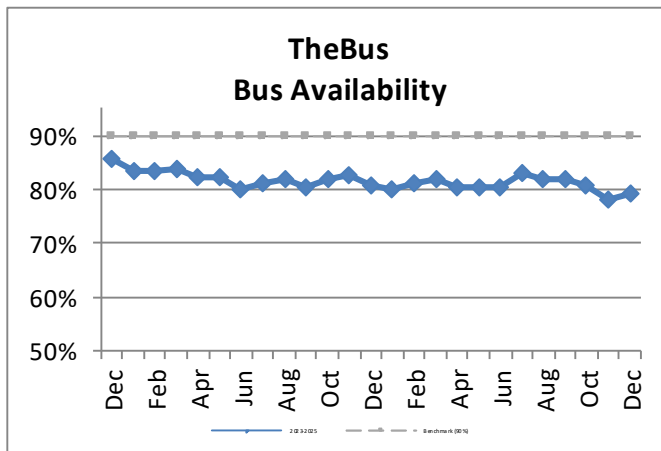
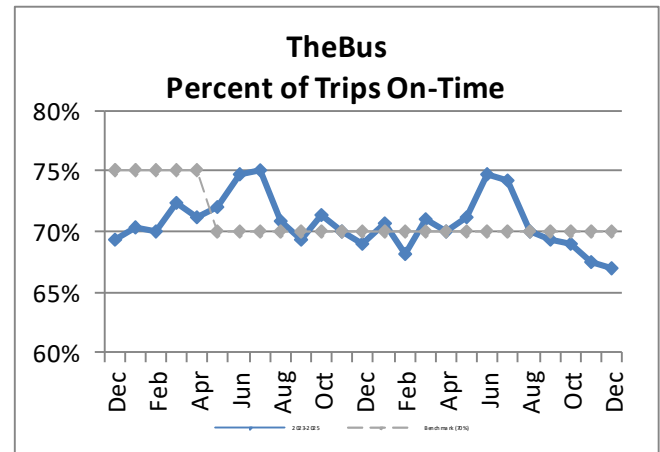
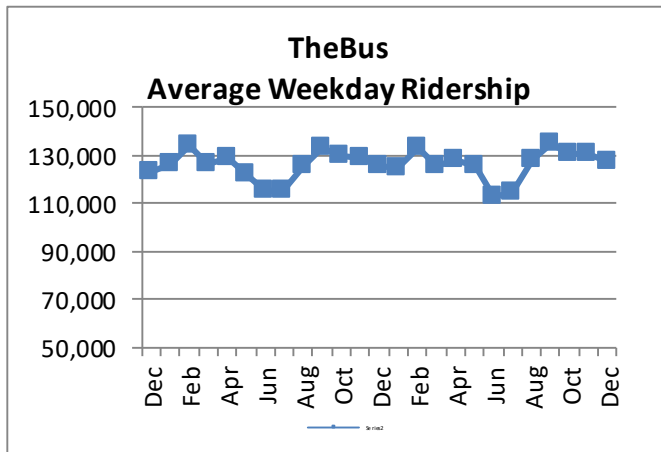


Oahu Transit Services - Fixed Route
Monthly Performance Report
For the Month Ending December FY 2026

Key Performance Indicators (KPI)	December FY 2026	December FY 2025	Percent Change FY 2025-2026	YTD for FY 2026	YTD for FY 2025	Percent Change FY 2025-2026	Benchmark
Total Monthly Ridership	3,570,023	3,486,617	2%	21,173,734	20,804,174	1.8%	
Average Weekday Ridership	127,468	125,750	1%	127,818	126,520	1.03%	
Percent of Trips On-Time	66.9%	69%	-2%	69.5%	70.9%	-1.45%	70%
Bus Availability	79.1%	80.8%	-2%	80.8%	81.5%	-1%	90%
Bus Miles/Major Collisions	301,586	302,883	-0.43%	335,588	287,363	16.78%	450,000
Preventable Acc./Mil. MIs. (Rolling 12 Mos.)				3.44	3.72	-7.53%	3.00
Bus Miles/Mechanical Road Calls	12,310	10,096	21.92%	12,672	11,017	15%	11,000
Spare Ratio	26%	28%	-1.68%	28%	28%	0%	>20%
Percent of Inspections Comp. On-Time	100%	100%	0%	100%	100%	0%	100%
Percent Maintained Pullouts	96.4%	98.2%	-3.58%	97.7%	97.5%	-2%	100%
Cost per Service Hour	\$153.03	\$148.47	3%	\$164.64	\$160.12	3%	\$166.69
Cost per Passenger Trip	\$5.71	\$5.60	2%	\$6.16	\$6.09	1%	
Cost per Mile	\$11.26	\$10.75	5%	\$11.95	\$11.57	3%	
Passenger Trips per Hour	26.82	26.51	1.17%	26.91	26.44	2%	
Farebox Recovery	19.8%	19.4%	1.77%	17.9%	18.5%	-3%	
Trips per Mile	1.97	1.92	3%	1.95	1.91	2%	
Average System Speed	12.58	12.95	-3%	12.67	12.99	-2.46%	
Percent Complete in 30 Days (Customer)	83%	90%	-7%	92%	83%	9%	95%
Complaint Rate (Complaints per 100,000 Trips)	14.17	11.99	18.22%	14.81	11.25	31.58%	12



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